

## ***HOUSING, ENVIRONMENT AND HEALTHY COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE AGENDA***

**Monday, 15 May 2023 at 1.30 pm in the Bridges Room - Civic Centre**

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From the Chief Executive, Sheena Ramsey

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Item	Business
<b>1</b>	<b>Apologies for Absence</b>
<b>2</b>	<b>Minutes of the last meeting</b> (Pages 3 - 6)
<b>3</b>	<b>Housing Performance Qtr 4</b> (Pages 7 - 18)  Report of the Deputy Chief Executive/Strategic Director of Housing, Environment and Healthier Communities
<b>4</b>	<b>Building Safety Update / Housing Compliance Update</b> (Pages 19 - 22)  Report of the Deputy Chief Executive/Strategic Director of Housing, Environment and Healthier Communities
<b>5</b>	<b>Tenant Satisfaction Survey 2022</b> (Pages 23 - 32)  Report of the Deputy Chief Executive/Strategic Director of Housing, Environment and Healthier Communities
<b>6</b>	<b>Customer Contact Scrutiny Review</b> (Pages 33 - 46)  Report of the Deputy Chief Executive/Strategic Director of Housing, Environment and Healthier Communities
<b>7</b>	<b>Work Programme</b> (Pages 47 - 50)  Joint report of the Chief Executive and the Strategic Director of Corporate Services & Governance